

Piraeus, 29/04/2024

Subject: Clarifications (Part II) regarding the tender for the "Provision of Corporate Mobile Telephony Program Services and Mobile Internet Connections"

Interested parties are kindly requested to refer to all clarifications and additional information published by PPA in relation to the in subject tender. Therefore, please visit regularly PPA SA website in order to be kept updated on the latest information for this tender.

The present reply constitutes an integral part of the Call.

Question 1

".... Furthermore, we also need to submit another question. Inside the "Technical Description and Terms" it is written the following:

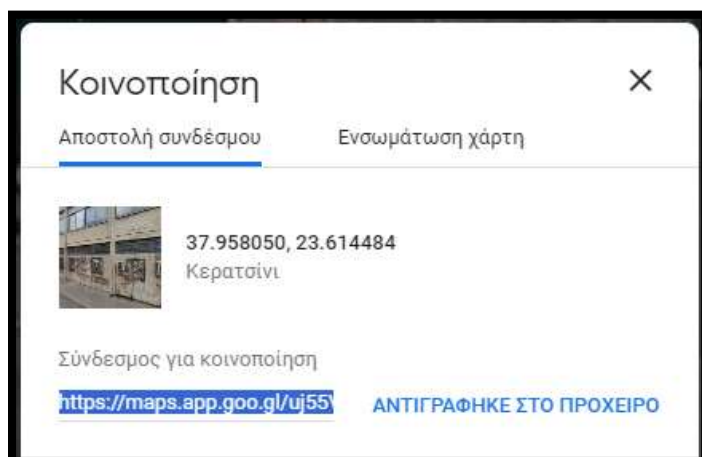
"Free calls from landlines to mobiles and vice versa using 4-digit or 5-digit numbers. Landline sip trunk service for buildings K6 and K8 for supporting at least 60 concurrent calls. Free calls from landlines to mobiles and vice versa using 4-digit or 5-digit numbers. Landline sip trunk service for buildings K6 and K8 for supporting at least 60 concurrent calls."

Can you please give us the addresses and coordinates of the two buildings, so that we can run the technical research & examination, which concerns the implementation of fixed telephony services – Landline Sip Trunk for each building?"

Answer 1**1. K8 building**

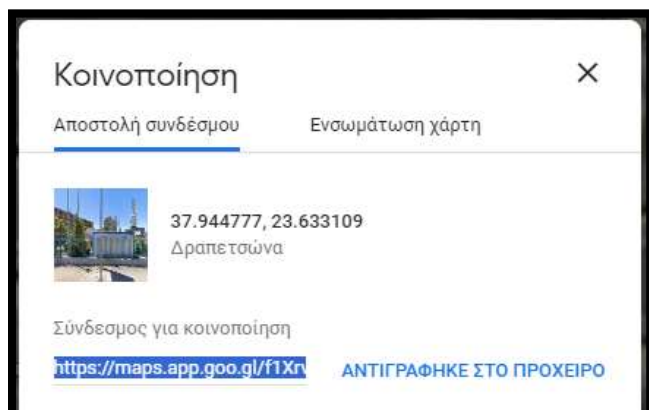
<https://maps.app.goo.gl/uj55VRTTDCWG4kCS8>

37.958050, 23.614484

**2. K6 building**

<https://maps.app.goo.gl/f1XrvfSepqkgfoxS6>

37.944777, 23.633109

**Question 2**

"...Inside the "Technical Description and Terms" it is written the following:

"Mobile Internet for EU roaming"

Can you please elaborate (clarify) a little bit more on that term...?"

Answer 2

The use of unlimited mobile data within the EU where free roaming is provided, has no additional cost.

Question 3

"..."Internet sharing. Capability to share the MB of the mobile telephony program in Smartphone, Tablet or Laptop using an additional SIM card"

Can you please elaborate (clarify) a little bit more on that term...?"

Answer 3

The unlimited data of the requested tariff plan can be utilized concurrently in a mobile phone and in a second mobile device (tablet, laptop) using a second data-only sim card that should be provided. The monthly cost of this additional data-only connection should be clearly mentioned in contractor's offer.

Question 4

"..."Free in-company calls using extension numbers"

Can you please elaborate (clarify) a little bit more on that term?"

Answer 4

All calls between PPA mobile numbers will be possible using 5 or 4 digit short numbers.

Question 5

"..."Mobile security features"

Can you please elaborate (clarify) a little bit more on that term?"

Answer 5

Any security feature that protects the device from harmful content while accessing internet.

Question 6

*"...Backup solution in case of failure in primary mobile phone network"
Can you please elaborate (clarify) a little bit more on that term?"*

Answer 6

Any service similar to WIFI-calling where you can utilize any WIFI network to make calls when mobile network reception is poor.

Question 7

*"...Ability to use the provisions of the tariff plan outside of the region where free roaming is applied for voice and data usage, using a fixed predefined daily cost. (for all countries)"
Can you please elaborate (clarify) a little bit more on that term; You referring on Roaming Pass?"*

Answer 7

Yes, it refers to roaming pass.

Question 8

*"...In case of a mobile connection termination before the expiration of the 1-year validity period, the unamortized amount of the subsidy will be subtracted from the total amount. Further details will be agreed at the signing of the contract"
Can you please elaborate (clarify) a little bit more on that term?"*

Answer 8

As mentioned PPA will receive as a subsidy the amount of at least 225€ for each new connection or renewal of existing connection. The prerequisite for this subsidy is that the connection will remain in contractor's network for one (1) year. If for any reason PPA decides to terminate the connection before this period elapses (period of active subsidy), PPA will return to contractor the amount that has not been amortized. For example, if the connection is terminated at the 8th month, the amount will be approximately 4/12 of the total subsidy. This amount will be subtracted from the total amount gained until that time from all subsidies.

General clarification no1.

The requirement "A catalogue of mobiles and other telecommunication equipment will be included in the bidder's technical offer mentioning their current list prices and the fixed discount that will be provided to PPA. For new mobile devices order Next Business Day delivery availability."

To be modified as follows:

A catalogue of mobiles and other telecommunication equipment will be included in the bidder's technical offer mentioning their current list prices and the fixed discount that will be provided to PPA. At least nine (9) mobile phone models which will be defined by PPA should be readily available so that next business day delivery will be possible. This predefined catalogue will be updated upon withdrawal or replacement of these models by their manufacturer.

General clarification no2.

Contractor is obliged to provide on monthly basis a report about the consumption and balance of the total amount of subsidies.